

Insight Credit Union

Video Platform Agreement

As a user of this video platform, I agree to the following terms of use. I will act and engage in a manner that is professional and courteous while on video with representatives from Insight Credit Union. I shall not use language or gestures that are intended to harm, threaten, demean or that may otherwise be deemed inappropriate or abusive. I understand using such actions can result in a ban from the video platform, restriction of credit union services or membership expulsion. When using the video platform, I will be dressed in such a way that would be consistent with being present in a physical branch. I shall not use the video platform while driving or operating other heavy machinery, and understand that all risks, injury and harm associated with doing so are NOT the responsibility of Insight Credit Union. I will use only a secure internet connection in a location where my privacy will be protected and any email address, I provide will be for my secure account that cannot be accessed by others. If multiple parties are involved in a transaction the presence of all parties and signatures by all parties are required. I understand that if I agree to these terms of use, and fail to meet the requirements described above, the representative I am speaking with may terminate the video session, and I will not be allowed to receive services from Insight Credit Union through the video platform. In the event that I do not meet these requirements, Insight Credit Union, to the extent permitted by law, will not be liable for any resulting losses, claims, or damages. I agree to indemnify Insight Credit Union should it incur any costs or sustain any damages should I not meet these terms of use. Insight Credit Union will not accept any liability from my failure to read, understand, or follow these terms. I consent and agree to be recorded and for the credit union to use and retain the recording for training, verification, and validation purposes.

These terms of use are supplemented by Insight Credit Union's other disclosures and agreements, including the "Membership and Account Agreement".

IMPORTANT INFORMATION ABOUT PROCEUDRES FOR OPENING A NEW ACCOUNT

To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. What this means for you: When you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.